

Staff Report



Chief Administrator's Office

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REPORT TO: Finance and Corporate Services Committee

DATE OF MEETING: August 14, 2023

SUBMITTED BY: Dan Chapman, CAO, 519-741-2200 ext. 7350

PREPARED BY: Angie Fritz-Walters, Engagement and Program Manager, Strategic Plan, 519-741-2200 ext. 7058

WARD(S) INVOLVED: All Ward(s)

DATE OF REPORT: July 27, 2023

REPORT NO.: CAO-2023-336

SUBJECT: 2023-2026 Strategic Plan Development - Plan WITH Us Resident Panel Final Report

RECOMMENDATION:

For Information

REPORT HIGHLIGHTS:

- The purpose of this report is for the Plan WITH Us Resident Panel to provide a summary of their involvement in the development of the 2023-2026 Strategic Plan, and share their report and recommendations.
- The key finding of this report is that the Resident Panel has successfully used a deliberative approach to co-create a Strategic Plan that is reflective of resident priorities, and that members are motivated to continue to work with staff to implement.
- There are no financial implications in this report.
- The Resident Panel is a new form of community engagement for the Strategic Plan, using a deliberative approach to involving residents in a deeper way in decisions that affect them.
- This report supports the development of the Strategic Plan.

BACKGROUND:

The Plan WITH Us Resident Panel was an innovation in the development of the City's 2023-2026 Strategic Plan, by shifting participation beyond traditional consultation, toward a more deliberative approach to strengthen trust and confidence, expand resident representation and involvement, and provide informed recommendations on draft Strategic Plan content based on consensus.

REPORT:

The final report attached to this staff report was written by members of Kitchener's Plan WITH Us Resident Panel, and includes an overview of the purpose, composition and process that the Resident Panel participated in to support development of the City of Kitchener 2023-2026 Strategic Plan. The Panel's report also describes the experience of participating on the Panel, and recommendations for the future. This report is part of a commitment to a transparent

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process, providing an open, honest reflection on the public participation in the development of the Strategic Plan.

STRATEGIC PLAN ALIGNMENT:

This work of the Plan WITH Us Resident Panel was a key input into development of the 2023-2026 Strategic Plan.

FINANCIAL IMPLICATIONS:

Capital Budget – The recommendation has no impact on the Capital Budget.

Operating Budget – The recommendation has no impact on the Operating Budget.

COMMUNITY ENGAGEMENT:

COLLABORATE AND ENTRUST – This report includes input from broad, diverse, consultative and deliberative community engagement to support and inform the creation of Kitchener's 2023-2026 Strategic Plan. The Resident Panel was entrusted to write their own report and recommendations for council's consideration.

INFORM – This report has been posted to the City's website with the agenda in advance of the council / committee meeting.

PREVIOUS REPORTS/AUTHORITIES:

CAO-2022-160 [Preparing for the 2023-2026 Strategic Plan](#)
CAO-2022-198 [Results of Environics 2022 Survey of Kitchener Residents](#)
CAO-2022-413 [Strategic Foresight and Community Engagement Update](#)
CAO-2023-047 [Compass Kitchener Advisory Committee Community Priorities](#)
CAO-2023-081 [Prioritizing Strategic Goal Areas](#)
CAO-2023-217 [20-Year Vision, Key Priorities and Approach to Action Planning](#)

APPROVED BY: Dan Chapman, CAO

ATTACHMENTS:

Attachment A – Plan WITH Us Resident Panel Report to Council