



Coalition of  
Muslim Women  
Kitchener-Waterloo

# MUSLIM WOMEN MAKING CHANGE!



Empowerment  
and Support



Social Activism



Equity, Inclusion,  
and Diversity



Outreach

# Anti-Hate Services (AHS)






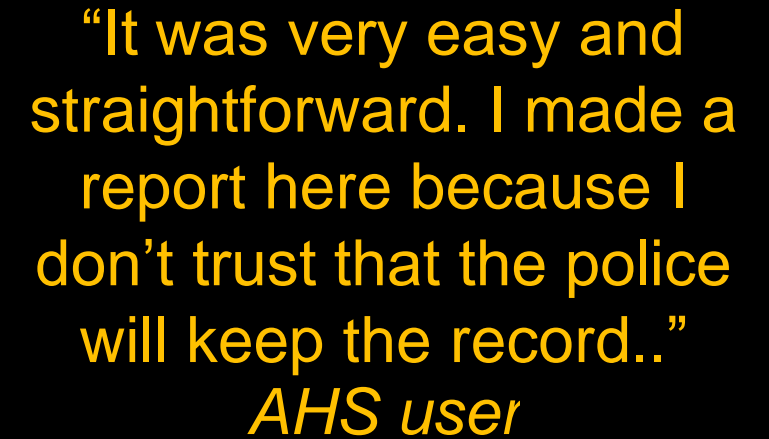
- ✓ Reporting and documentation service for hate-motivated incidents in Waterloo Region
- ✓ Addressing victims' concerns by connecting with appropriate service providers, such as the police, housing managers, school staff, and healthcare professionals.
- ✓ Direct supports for victims such as counselling, legal consultation etc.
- ✓ Focused outreach, and education to communities at risk as well as community at large about the importance of recognizing and reporting hate and discrimination and seeking supports.



# Key Features of AHS

- ✓ Reporting and support for discrimination
- ✓ First of its kind in Canada at the municipal level
- ✓ Funded by the municipal government
- ✓ Operated by the grassroots, racialized community
- ✓ Alternative option, not a replacement to police data
- ✓ Language interpretation support
- ✓ Anonymous reporting
- ✓ Diverse Reporting channels including WhatsApp
- ✓ Reports from community partners
- ✓ Extensive outreach in diverse communities

**“It was very easy and straightforward. I made a report here because I don’t trust that the police will keep the record..”**  
*AHS user*



# Reports Partners








# Report: Snapshot of Hate in Waterloo Region

- ✓ Analysis of the data in the annual report
- ✓ 3<sup>rd</sup> report just got published in June 2024
- ✓ Data from 2023
- ✓ 115 = Total reports (26% more than last year)
- ✓ 43 = Requested supports

“Knowing about our rights in Canada and how to deal with such discrimination is great information. I am dealing with some issues at work, and I will contact her [AHS staff]”  
*Participant*

“I wanted to thank you for all the great support and advises you gave me; I really wish I had contacted you earlier. The services you provide in your organization, are so valuable for people like me.”








# Impact

A racialized newcomer family was facing harassment from their neighbour who wanted their cat! The neighbour ended up stealing the cat. The family was reluctant to pursue the case with the police but with CMW's support, the case was resolved in their favour. CMW also advocated for language interpretation.

The family appreciated the support in navigating the situation and resolving the matter amicably within two days of intervention. This case underscores the importance of timely communication, interpreter access, and community support for newcomers facing such challenges.



# Impact

Another case involved a racialized mother with young children who faced ongoing harassment from a neighbor's underage child. Her distress grew as her family endured repeated incidents of **vandalism, racist verbal abuse, stone pelting, egg throwing, spitting, and even physical assaults on both adults and children with sticks.**

Seeking support, she turned to CMW, which **coordinated efforts with the police, Family and Children's Services (FACS), and the neighborhood association.** Through this collaborative approach, the issue was



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# Thank You

-  [CoalitionofMuslimWomen-KW](https://www.facebook.com/CoalitionofMuslimWomen-KW)
-  [CMW\\_KW2010](https://twitter.com/CMW_KW2010)
-  [cmw.kw](https://www.instagram.com/cmw.kw)
-  [cmw-kw](https://www.linkedin.com/company/cmw-kw)
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