

APPENDIX A – KITCHENER INDOOR RECREATION COMPLEX: FACILITY VISION STATEMENT

Kitchener Indoor Recreation Complex:

A Premier Sports Venue Where Community Comes Together

We believe in the power of sport and recreation to bring people together. This is a community gathering place where people come to spend time with one another. Our viewing galleries, sports surfaces and pools are comfortable, welcoming, and accessible for people looking to stay active, enjoy a sport they love, or spend some quality time with others.

We offer opportunities to take part in a wide variety of sports and activities. Thoughtfully designed to meet the diverse sport and recreation needs of Kitchener residents, we provide access to a wide variety of modern amenities and inclusive programs to keep residents active.

We are committed to making every visit a memorable experience. Our welcoming, empathetic and knowledgeable staff serve with a personal touch, because we know every interaction is an opportunity to make someone feel welcome, supported and valued – to feel special. The foundation of our commitment to excellent service is a clean, safe and well-maintained building, reflecting the pride we feel in the facility and the athletes that use it.

We take pride in supporting athletes and sport lovers of all ages and abilities. As Kitchener's premier indoor recreation facility, we host major tournaments and events that inspire the next generation of athletes in our community. We balance competitive sport opportunities with affordable, community-based programming to ensure participation is possible for everyone.

Welcome to the Kitchener Indoor Recreation Complex – where every visit ignites inspiration, belonging, and community pride.