2022 Business Plan Progress Report as of August 31, 2022

PART 1. Strategic Plan Actions To Be Completed (2022 and 2023 completion dates)

1. People-Friendly Transportation

GOAL: Transform how people move through the city by making the transportation network safe, convenient, comfortable and connected.

Strategic Plan Action Statement	Project	Project Manager	Completion	Status	Progress Update
1.2 Encourage and incentivize alternative modes of transportation by developing and subsidizing a bikeshare program by 2021.	Bikeshare Program Implement a bikeshare service in which bicycles are made available for shared use to the public in an effort to address the "last mile," following a feasibility study to determine the most appropriate system.	Ivan Balaban Transportation Services	2022	Delayed	The Region of Waterloo, and the Cities of Kitchener, Cambridge, and Waterloo approved staff reports permitting the use of e-scooters on some public roads and trails. The Region posted a Request for Proposals (RFP) to find a service provider to implement a bikeshare and e-scooter share program in the three cities. Proposals are expected to be reviewed and evaluated Fall 2022, with service expected to launch in spring 2023. The project end date has been extended to 2023 and will be reported as such in the next status update.
1.3 Install a continuous and protected cycling network that connects adjacent neighbourhoods to the downtown by 2022.	rotected cycling network that onnects adjacent		2023	On Track	Phase two construction is nearly completed on Queen Street and Ontario Street, and mobilization has begun for Cedar Street. On-road wayfinding is being designed and to be installed this fall. The tender for Phase three construction in 2023 is on track. For Bike Month in June, several new communities tried out the new infrastructure, including events dedicated to racialized communities, families and the 2SLGBTQ+ community.
1.5 Develop a plan to create pedestrian-first streets between Victoria Park and City Hall and	1.5.1 Pedestrian-First Plan for Gaukel Street Develop plans to prioritize pedestrians over other travel modes on Gaukel Street.	Darren Kropf Transportation Services	2022	Delayed	Gaukel Street between Charles and Joseph Streets has hosted numerous informal gatherings, art animations and events, including Christkindl. From June to August, Gaukel Street hosted at least 5 large market style events plus a weekly mini farmers market. The City was successful in securing a grant to further transform Gaukel into a permanent hub of activity and commerce. Charlie West condominium construction is

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					nearing completion, with the developer to restore the roadway into a pedestrian-oriented space. The project end date has been extended to 2023 to complete the grant project and will be reported as such in the next status update.
between the ION and Kitchener Market by 2022.	1.5.2 Pedestrian-First Street Plan for Kitchener Market Develop plans to prioritize pedestrians over other travel modes between the Kitchener Market ION station and Kitchener Market.	Darren Kropf Transportation Services	2023	On Track	Year-long programming plans are in place to utilize Eby Street for market days, concerts and events. Flexible outdoor seating and planters have been used at these events to support a variety of dynamic and adaptive uses. Sourcing materials for traffic control/frequent opening and closing of the street is underway (e.g., bollards, gates), as well as studies for future pedestrian crossings.

2. Environmental Leadership

Goal: Achieve a healthy and livable community by proactively mitigating and adapting to climate change and by conserving natural resources.

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2.2 Starting in 2019, leverage the Energy Efficiency Reserve Fund and other resources to reduce consumption and emission at our facilities and in our operations.	Leverage the Energy Efficiency Reserve Fund Leverage the fund to undertake energy efficiency retrofit projects on City of Kitchener assets and capture and reinvest operating savings to pay capital costs.	Anna Marie Cipriani Admin- Development Services	<mark>2022</mark>	Completed	This project was completed as of the April 2022 status update.

Strategic Plan Action Statement	Project	Project Manager	Completion	Status	Progress Update
2.4 Implement the Sustainable Urban Forest Strategy with a focus on establishing a tree canopy target by 2020 and eliminating the current (2018) tree planting backlog by 2022.	2.4.1 Tree Canopy Target Review the current canopy cover and set an achievable target based on best practices as well as constraints such as land availability, quality of soil, etc. in order to guide ongoing and future investment in tree planting, protection and maintenance.	Josh Shea Parks & Cemeteries	2022	Completed	This project was completed as of the April 2022 status update.
2.5 Reduce waste diverted to landfills by implementing new diversion programs at our facilities and events by 2021.	Waste Diversion Strategy: Increase Waste Diversion in Our Public Spaces and Events Expand the Waste Diversion Station to all City-run events with large volunteer involvement, and evaluate expanded waste diversion stations at events, parks and public facilities.	Anna Marie Cipriani Admin Development Services	<mark>2022</mark>	Completed	This project was completed as of the April 2022 status update.

3. Vibrant Economy

GOAL: Build a vibrant city by making strategic investments to support job creation, economic prosperity, thriving arts and culture, and great places to live.

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3.2 Foster the creation of a city-wide network of incubators, accelerators and co-working spaces by completing the buildout of 44 Gaukel in 2019, advancing work on a Creative Hub and undertaking business cases in 2019-2021 for the food manufacturing and health/med-tech industries.	a.2.2 Incubator, Accelerator and Co-Working Space Network Lease all spaces in the Creative Hub, explore the potential to facilitate a Food Incubator with a business case pending, and explore partnerships for the development of manufacturing and health/med-tech industry incubators.	Cory Bluhm Economic Development	2023	On Track	Staff continue to work with University of Waterloo on plans for the Innovation Arena including design, permits and approvals, with an expected 2023 opening date; staff are also supporting UW in securing additional funding. Council approved the business case to establish a new incubation space at 2 King Street west to support businesses advancing the UN Sustainable Development Goals (SDGs; the facility is expected to open in late 2022. Staff continue to explore funding opportunities to support a Food Incubator and a Retail Incubator; business cases will be prepared for Council approval in 2022. The Creative Hub at 44 Gaukel Street is currently 90% leased.
3.4 Complete a comprehensive review of city-owned properties by 2020 to determine how they could be effectively used to advance city strategic objectives.	piplete a comprehensive of city-Owned Property Review Complete a comprehensive review of city-owned properties by 2020 to ne how they could be ely used to advance city of the city-owned determine how they could be		Delayed	Initial focus has been on identifying supportive housing sites. Land assessment criteria have been established by staff, and a comprehensive review of all City-owned properties is in process. A report is planned to be presented to Council in late 2022 or early 2023. The project end date has been extended to 2023 and will be reported as such in the next status update.	

Strategic Plan Action Statement	Project	Project Manager	Completion	Status	Progress Update
3.5 Develop a vision for downtown Kitchener and continue to position downtown Kitchener as a leading destination for redevelopment opportunities, with at least one new city-owned property brought to market by 2020. Finalize the Innovation District (Bramm Yards) Master Plan by 2021 and the Civic District Master Plan by 2022.	contrown Kitchener and tinue to position downtown hener as a leading tination for redevelopment ortunities, with at least one or city-owned property ught to market by 2020. Ilize the Innovation District mmm Yards) Master Plan by 1 and the Civic District City-Owned Property Brought to Market Develop a vision for downtown Kitchener and continue to position downtown Kitchener as a leading destination for redevelopment opportunities, with one new city-owned property brought to market		2023	On Track	Council endorsed the process to develop a new downtown vision, and a call for community members to be part of a Downtown Community Working Group was launched in March. The Working Group was selected and meetings are underway, and a consultant has been hired to guide the working group and staff in engaging the broader community on the development of the vision. It is anticipated one city property will be brought to market in 2022 or 2023.
	3.5.2 Innovation District (Bramm Yards) Master Plan Finalize the Innovation District (Bramm Yards) Master Plan by 2022.	Cory Bluhm Economic Development	2023	On Track	In addition to UW Innovation Arena noted above, a broad Master Plan will be developed alongside community engagement for the downtown vision.
	3.5.3 Civic District Master Plan Finalize the Civic District Master Plan by 2022.	Cory Bluhm Economic Development	2023	On Track	The visioning exercise will be completed alongside community engagement for the downtown vision. Initial background work is underway including defining the project scope and development of a project charter.

4. Caring Community

GOAL: Enhance people's sense of belonging & connection by providing welcoming community spaces & programs; better engaging, serving & supporting our diverse populations & helping to make housing affordable.

Strategic Plan Action Statement	Project	Project Manager	Completion	Status	Progress Update
4.4 Better utilize existing facilities, provide relevant programming at community centers, and support equitable distribution of leisure programs and resources across neighbourhoods. Start work on the Mill Courtland Community Centre expansion by 2020	4.4.1 Mill Courtland Community Centre Expansion Business Case Complete a needs assessment and business case to determine the requirements for an addition to the Mill Courtland Community Centre.	Mark Hildebrand Neighbourhood Programs & Services	2022	On Track	A consultant is currently completing a needs assessment and business case to outline the requirements for an addition to Mill Courtland Community Centre. Community engagement and planning is underway, with anticipated completion by the fourth quarter of 2022.
and the Rosenberg Community Centre by 2021. 4.4.2 New Rosenberg Community Centre/School Business Case With the Catholic School board, complete a needs assessment and business case to determine the requirements for a joint community centre/school in the Rosenberg area.		2026	Not Started	The Minister of Education announced that funding for the construction of a school in the South Estates/Rosenberg subdivision has been approved. The anticipated construction period is 2023 to 2026. The business case for Rosenberg Community Centre is scheduled to begin in early 2023.	
Complete the Huron Brigadoon Community Centre by 2021 4.4.3 Huron Brigadoon Area School / Community Centre Construction Construct a joint school/community centre in the Huron Brigadoon area, in partnership with the Waterloo Region District School Board.		Mark Hildebrand Neighbourhood Programs & Services	2022	On Track	The Huron Brigadoon school / community centre project is on track and construction is ongoing. Negotiations for an operating agreement between the City and School Board are pending. The facility is expected to open early in the fourth quarter of 2022.
Complete an Open Space Strategy by 2021.	4.4.4 Open Space Strategy Develop an open space strategy to explore the value of open spaces, how they	Mark Parris Parks & Cemeteries	2023	On Track	Engagement is continuing and over 2000 people have provided input, through a deliberate, inclusive, relationship- building approach. The 'Spaces' component addresses the quantity of park and open

	function, are planned, maintained, and managed, and including a review of permitted uses in parks.				spaces and is supported by a draft Park Dedication By-Law and Policy document. Recommendations were supported at Committee, presented to Council and deferred for final review in August, and is on track to be completed and adopted by the legislated deadline of September 18, 2022. The 'Places' component shifts focus to the quality of park and open spaces and work will continue through to mid-2023.
4.5 Engage a broad cross-section of the community including the arts and creative industry sector and multicultural communities to develop an inclusive arts and culture Plan by 2021.	Arts and Culture Plan Develop a new and inclusive Arts and Culture Plan by engaging a broad cross- section of the community including the arts and creative industry sector and multi- cultural communities.	Emily Robson Economic Development	2023	On Track	In March the City launched a year-long partnership with the Bloomberg Centre for Cities at Harvard University as part of the Bloomberg Harvard City Leadership Initiative to support the development of Kitchener's new Arts and Culture Plan. City staff and community representatives have completed the initial phase of the program, which identified immediate actions the city can take, in advance of a comprehensive consultation process and plan development. A stakeholder consultation plan is under development in partnership with area municipalities; initial consultation may begin by fall 2022.

5. **Great Customer Service**

GOAL: Increase people's satisfaction, trust and engagement with the city by providing friendly, easy and convenient services.

Strategic Plan Action Statement	Project	Project Manager	Completion	Status	Progress Update
5.4 Set clearly communicated and specific service levels for frequently asked about or accessed City services, including: tree maintenance, parking, property standards complaints, snow clearing and grass cutting by 2022.	parking, property standards	Jana Miller Corporate Customer Service	2022	On Track	Service levels for the priority areas identified in the strategic plan have been set and plans are underway to ensure they are shared publicly via the website and MyKitchener portal.
grass cutting by 2022.	parking, property standards complaints, snow clearing and grass cutting by 2022.				

PART 2: Status of Business Plan Projects by Department

	Community Services	Project Manager	Completion	Status	Progress Update
BP01	Fire Station 8 Location Study Identify potential sites for Fire Station 8, including an analysis of response times based on an eight- station model.	Helena Foulds Administration - Community Services	<mark>2022</mark>	On Track	Staff are working with a consultant to determine a recommended site for Fire Station 8. The consultant's report is currently underway and with staff for review.
BP02	City Hall Customer Service Counter Centralize all in-person services at City Hall to one service counter located on the main floor, including the addition of a back-end work area to provide customer service support.	Jana Miller Corporate Customer Service	2022	On Track	An architect for the project has been contracted, and technical and design requirements have been gathered from all service areas. A vendor has been secured for the new appointment booking and queue management technology. Next steps include: striking a staff project committee with membership from the service teams to provide staff input and guidance, starting to map customer flows on the main floor for the queueing system implementation, and to review and finalize design plans.
BP03	Budd Park Strategy Identify potential sites and estimated costs to relocate the recreational assets at Budd Park and compare the costs to the economic benefits of using the Budd Park for employment lands.	Kim Kugler Sport	<mark>2022</mark>	Delayed	The planned staff update to Corporate Leadership Team did not occur due to competing priorities. Next steps include bringing a report to Council for further direction.
BP04	Cameron Heights Pool Feasibility Study Collaborate with the Waterloo Region District School Board to determine the renovations and estimated costs to isolate the pool operation from the school operation to preserve a recreational asset in the downtown core.	Kim Kugler Sport	<mark>2022</mark>	On Track	The consultant's report was circulated to City and School Board staff in August. Next steps include staff review of the report to determine if there is a feasible recommendation to bring forward to senior leadership at the City and School Board.

	Community Services	Project Manager	Completion	Status	Progress Update
BP05	Indoor Recreation Complex at RBJ Schlegel Park Business Case & Conceptual Design Engage community residents/stakeholders in a needs assessment and business case to determine the elements to be included in the new pool.	Steve Kurevija / Asad Qureshi Facilities Management	2022	Completed	The Business Case and conceptual design have been completed and presented to Council and as such, this phase of the project is completed. An Integrated Project Delivery approach will be utilized for the detailed design and construction, with a new project initiated that will include onboarding a design consultant and general contractor.
BP06	Ice Demand Study Evaluate ice user needs and trends for ice time to determine the timing of a new arena.	Jeremy Dueck Sport	2023	Not Started	The work will resume in 2023 after sport groups are able to operate a full season without restrictions. The COVID-19 pandemic has had a direct impact on user groups and demand for ice. The project end date has been extended to 2024 and will be reported as such in the next status update.

	Corporate Services	Project Manager	Completion	Status	Progress Update
BP07	Demographic Data Collection Strategy Develop a strategy for the collection of community demographic data to guide the identification and removal of systemic barriers in City programs and services.	Victoria Raab	2022	On Track	Standardized demographic data continues to be collected in the following areas: Engage Kitchener online surveys, volunteer applications, applications for Advisory Committees and Boards, customer Service satisfaction surveys, Community Centre facility rentals, and Community Grant applications. Other areas of focus coming on stream for data collection include delegates to Council and grant applications, as well as job applicants; it is anticipated that these areas will be added by the end of 2022.
BP08	Launch of the Grant Program for Black, Indigenous & Racialized groups (RISE Fund) Implementation of a new community grant program for Black, Indigenous and Racialized groups, as a tangible deliverable of the Corporate Equity & Anti-Racism Strategy.	Victoria Raab	2022	On Track	The RISE Fund was successfully launched in February and the first application review period saw 19 applications totalling over \$150,000 in requested funds; the full grant program amount of \$50,000 was dispersed to six successful grant applicants. Based on feedback from the committee and community about the first round of applications, staff have made improvements to the application, evaluation process and marketing of the RISE Fund grant. The second round of RISE Fund applications will opened in August with \$50,000 of available funding.

	Development Services	Project Manager	Completion	Status	Progress Update
BP09	New Greenhouse Gas Emissions	Anna Marie	<mark>2022</mark>	Delayed	Throughout 2022, staff are continuing to pursue projects that reduce
	Reduction Target(s)	Cipriani			corporate GHGs, leveraging grant opportunities to accelerate
	The City of Kitchener met the	Administration-			reductions where possible. New corporate greenhouse gas emissions
	previous Corporate Climate Action	Development			reduction targets will be embedded in the new Corporate Climate
	Plan (CorCAP) target of 8% absolute	Services			Action Plan. Staff are in the initial phase of the development of this
	GHG reduction. Through this new				new plan and defining the scope of facilities to be included. The project
	project, a new/next generation				end date has been extended to 2024 and will be reported as such in the
	CorCAP will be developed.				next status update.

	Financial Services	Project Manager	Completion	Status	Progress Update
BP10	Budget System Implementation Replace the existing Budget System, which was developed in-house more than 20 years ago, with an external software solution.	Ryan Hagey Financial Planning & Reporting	2023	On Track	Vendor selected and the project is planned to start in Q3 of 2022.
BP11	Climate Event Sensor Implementation Investigating and initial implementation of climate sensors throughout the City to gain climate related data for modelling, real- time analysis, and emergency response.	Jason Winter Asset Management & Business Solutions	2023	Not Started	The City was not successful in securing grant funding to support the implementation of sensors, and further investigation of alternate funding sources will continue. The project start date is unknown at this time and will be reported as 'TBD' in the next status update.
BP12	Asset Management Planning Develop and publish two key asset management plans for Facilities and Water categories to support adherence to O. Reg 588/17	Jason Winter Asset Management & Business Solutions	2023	On Track	As per the City's obligation for O. Reg 588/17, all core asset management plans (including Water) have been completed and publicly available via Kitchener's website. A consultant has been engaged to assist in the development of a detailed asset management plan for Facilities and is scheduled to begin in October. The end date for the entire project has been extended to 2023 from 2022, as reported in the April status update.

	Financial Services	Project Manager	Completion	Status	Progress Update
BP13	Concur Invoice Automation Invoice management solution to fully digitize AP processes. Includes invoice capture, tracking, approvals and enhanced reporting for spend analysis.	Lisa Dueck Financial Operations	2023	Not Started	Staffing and resources challenges in accounting delayed the start of this project. Currently gathering project requirements and aligning resources to move forward with the project in 2023.
BP14	E-invoices for Miscellaneous Receivables Customers are frequently requesting e-invoices for Miscellaneous Receivables which represent services that are generally billed through the City's financial system (SAP). Examples of services billed through miscellaneous receivables include Direct Detect for alarm monitoring, Parking and Cemetery sales. Property tax and utility accounts are not included in miscellaneous receivables. Completion of this project will allow customers to receive invoices by e-mail.	Revenue	2022	On Track	The e-invoicing project is progressing with work underway. Collaboration with staff to refine the solution is underway, with the goal to implement the e-invoicing solution in Q4 2022.
BP15	Mobile Time Entry Implement mobile time entry for operations, eliminating the need for paper-based timesheets.	Jason Winter Asset Management & Business Solutions	<mark>2022</mark>	Delayed	Based on initial testing and through collaborative discussions with stakeholder divisions, additional configuration and process changes are required before the solution can be implemented. These changes along with resource challenges on the project have delayed the anticipated go-live date for the solution. The project end date has been extended to 2023 and will be reported as such in the next status update.
BP16	Development Charge (DC) & Community Benefits Charge (CBC) Studies Update the City's development charges study and investigate whether the City should prepare a community benefits charge study.	Ryan Hagey Financial Planning & Reporting	2022	Completed	DC Study and Bylaw were passed by Council in May 2022 with new rates effective July 1, 2022, ensuring rates being charged are adequate to cover the costs of growth facilities needed to service new residents. The CBC study will be considered in 2023.

	Financial Services	Project Manager	Completion	Status	Progress Update
BP17	Long Term Financial Plan – Implementation Implement/consider recommended actions identified as 2020 items in the Long-Term Financial Plan.	Ryan Hagey Financial Planning & Reporting	2022	Completed	Debt policy completed and approved in May 2022, and codifies the City's use of debt in a Council-approved document, with benchmarks to ensure these financial instruments are being used in accordance with the will of Council. Additional aspects of the Long Term Financial Plan have been implemented including Budget Control policy, and moving to multi-year average inflation benchmark for the City's tax rate increase. Others still remain to be completed (e.g., Dividend policy for City enterprises like Gas, Golf & Parking) and will be brought forward as separate Business Plan projects in the future.
BP18	Point of Sale and Expansion of Payment Options Replace the existing Point of Sale system, which is past its life cycle, and expand payment options for various services.	Saleh Saleh Revenue	2023	On Track	Expansion of Payment Options for Utility and Property Tax customers went live February 2021. The next phase of the project will see expansion of payment options for Business Licensing, Building Permit, Planning and Miscellaneous Receivable services with a planned go-live for fall of 2022. The Point-of-Sale part of the project is planned for 2023 to potentially align with the proposed centralized City Hall customer service counter.

	Infrastructure Services	Project Manager	Completion	Status	Progress Update
BP19	Water Infrastructure Program (WIP) Undertake an assessment of the Water Infrastructure program originally completed in 2017 and review for the next 5 years. This will inform the long-term maintenance and renewal strategy for water infrastructure (water, sanitary and stormwater to ensure continued safe, reliable and efficient service delivery.	Bu Lam Sanitary & Stormwater Utilities	2023	On Track	Project charter and project plan have been completed and approved by the Steering Committee, and the scope has been expanded to include providing updated levels of service for each utility. The project advisory team and subject matter experts are currently compiling data, performing analyses and developing the report. A first draft of the WIP report is anticipated in Q1 of 2023.

	Infrastructure Services	Project Manager	Completion	Status	Progress Update
BP20	Sustainable Urban Forest Strategy (SUFS) Implementation Continue to implement the SUFS by providing grant funding to REEP Green Solutions to partner on private tree planting and stewardship and planting 400 trees in parks before the end of 2023 to replace trees lost through EAB, storms and other events.	Josh Shea Parks & Cemeteries	2023	On Track	The REEP Green Solutions program has completed all spring consults to support private tree planting and is scheduling fall 2022 consults to identify planting locations; uptake for fall has been slower so some targeted promotion and outreach has been launched. Park planting tender is currently being developed and planned for release in September - for trees to be planted in parks later in fall 2022. Staff are currently working on park prioritization to align with tree canopy targets.
BP21	Facilities Infrastructure Program Conduct a comprehensive review of facility infrastructure needs to incorporate building condition assessments, sustainability opportunities, and accessibility needs to identify current gaps and inform long-term maintenance and capital improvement strategies to address the infrastructure deficit.	Beatrice Powell Facilities Management	2022	On Track	The second quarter of 2022 focused on capital planning intake, stakeholder engagement, and project development to support the 2023 budget cycle. FCM grant-funded work also began, with work to develop an asset management framework specific to facilities planned to start in September. In combination with facilities asset data, the framework will support Provincial requirements for Asset management planning for municipal infrastructure, as well as project and program implementations planned for 2023. The project end date has been extended to 2023 and will be reported as such in the next status update.
BP22	Rehabilitation of City Hall Outdoor Spaces – Construction Phase 1 and Phase 2 Complete construction associated with the rehabilitation of City Hall Outdoor spaces.	Chris Campbell / Asad Qureshi Facilities Management	2022	Delayed	Phase 1 (Carl Zehr Square and College Street) is nearing completion, anticipated for September 2022. Carl Zehr Square was opened July 1 and several events have already taken place in the space. Phase 2 work on Duke and Young Streets began in the spring and is anticipated to conclude in 2023. The project end date has been extended to 2023 and will be reported as such in the next status update.

	Infrastructure Services	Project Manager	Completion	Status	Progress Update
BP23	Implementation of Significant Parks Projects Complete construction of RBJ Schlegel Park – phase 2, Westwood Park and Brubacher Parks. Tender and award work at Alpine, Vanier/Traynor/Wilson and Shoemaker Parks. Initiate engagement at Oaten/Fergus/Idlewood and Kinzie Parks.	Niall Lobley Parks & Cemeteries	2022	On Track	RBJ Schlegel Phase 2 construction is proceeding and is on schedule for a late summer 2022 opening; the washroom building has been delayed due to supply chain related issues, and is now is nearing completion. Brubacher Parks and Westwood Parks are under construction with completion expected in fall 2022. Design for Alpine/Vanier/Traynor Parks is progressing, with tender likely to be issued before the end of 2022 (for an early 2023 award); work has been slightly delayed by scheduling archeological works. Oaten/Fergus/Idlewood and Kinzie Parks engagement is continuing, with an upcoming focus on conceptual ideas for the parks will occur in late summer 2022 (with tender and award scheduled for 2023).
BP24	Implementation of the Federal Disaster Mitigation and Adaptation Fund (DMAF) Plan and execute stormwater management infrastructure projects across the city to leverage the DMAF grant funding and advance the implementation of the 2016 Integrated Stormwater Management Master Plan.	Nick Gollan Sanitary & Stormwater Utilities	2028	On Track	Design and public engagement have started for improvements to several sections of the Walter Bean Trail, as well as 8 creek and 10 pond projects. Rehabilitation and reconstruction work is in progress on Shoemaker Creek, Montgomery Creek, and several WIP utility replacement projects (full reconstruction). The project end date has been corrected to reflect the accurate end date of 2028 (as shown in the 2021 Business Plan and shown incorrectly in the 2022 Business Plan).