

Compass Kitchener and All Advisory Committee Chairs and Vice-Chairs Meeting

Summary of Workshop Results May 6, 2021

Tell us in one word how you are feeling today



What are the highlights of the Strategic Plan to date?

Great customer service initiatives

including portal and improved website were mentioned **10 times**.

People-friendly transportation initiatives

including cycling grid, cycling and trails master plan, and pedestrian first streets were mentioned **4 times**.

Development of **Housing for All;** **Economic Development** including Make it Kitchener 2.0 were mentioned **7 times** each.

Progress during pandemic was mentioned **3 times**

Caring Community initiatives including CTS, Sanguen training, mental health strategy and anti-stigma training were mentioned **6 times**.

Planning for Vibrancy and **People First City** received **1 mention** each.

What areas need more attention?

People friendly transportation including pedestrian safe streets were mentioned **13 times**.

Affordable Housing related actions were mentioned **12 times**.

Urban Design and **Accessibility** were mentioned **4 times** each

Equity, Diversity and Inclusion , **Anti-Stigma** including public education on addictions and **unmet milestones** were each mentioned **2 times**.

Creative Economy as well as **Connections** received **1 mention** each.

Projects/issues identified as being of shared interest

Mayor's Advisory Council for Kitchener

Seniors: Most of the areas. Pedestrian First streets, develop a vision for downtown, EDI strategy, multi-language support, customer service experience program, set and communicate service levels.

Downtown Action Advisory Committee:

Downtown, economic development, tourism, arts and culture, general collaboration, bikeshare program, pedestrian first streets, EDI, customer satisfaction program.

Compass Kitchener: Age friendly lens, inclusionary zoning related to affordable housing, developing a vision for downtown, City owned property review, EDI strategy, Equitably distribute leisure facilities, customer experience program, promoting cross-collaboration and learning from each others work.

Cycling and Trails: People friendly transportation (all), snow clearing, safety and accessibility, downtown, urban design, climate action.

Heritage Kitchener: Heritage awareness/resources, volunteers, neighbourhood awards, tourism/arts and culture EDI, complete streets, urban design, and climate action.

Economic Development Advisory

Committee: [Would] take it back to the group for discussion. Downtown, tourism, arts and culture, economic development lens fits with a lot of other committee's work.

Environmental Advisory Committee:

Sustainable urban forest strategy, cycling and trails, complete streets, sidewalk snow clearing, energy efficiency reserve fund, waste diversion strategy.

Grand River Accessibility Advisory

Committee: Accessibility, cycling and trails, pedestrian first streets, sidewalk snow clearing, develop a vision for downtown, EDI strategy, protected bicycle network, complete streets, affordable housing, urban design manual - disability friendly lens.

How would a citizen dashboard help you in assessing Strategic Plan Progress?

Accessibility to Data including being able to quickly and openly access data in real time was mentioned **9 times**.

Visual clarity and being an easy to understand communication tool was mentioned **6 times**.

Granularity and Comparisons as well as **Data driven decision making and feedback** were mentioned **4 times** each.

Personal knowledge and remaining informed as well as being **Wary of over simplification** were mentioned **3 times** each.

Accountability was mentioned **2 times**.

Timeliness received **1 mention**.

**All Advisory Committee Chairs and Vice-Chairs Meeting
Meeting Attendees May 6, 2021**

Committee Chairs and Vice-Chairs and Compass Kitchener Members

| | |
|---------------------|--|
| Mark Bingeman | Economic Development Advisory Committee |
| Dawn Clelland | Grand River Accessibility Advisory Committee |
| Danielle Deveau | Economic Development Advisory Committee |
| Maggie Deveau | Mayor's Advisory Council for Kitchener Seniors |
| Jennifer Duschesne | Environmental Advisory Committee |
| Justin Gaudon | Environmental Advisory Committee |
| Lynn Gazzola | Compass Kitchener |
| Jean Haalboom | Heritage Kitchener |
| Sam Hossack | Heritage Kitchener |
| Vicci Jenkins | Cycling and Trails Advisory Committee |
| Courtney Kidd Chubb | Safe and Healthy Community Advisory Committee |
| Ruth Lavender | Compass Kitchener |
| Jeannette Makad | Downtown Action Advisory Committee |
| Alicia Monteith | Safe and Healthy Community Advisory Committee |
| Hosherdar Polad | Arts & Culture Advisory Committee |
| Brenda Robinson | Grand River Accessibility Advisory Committee |
| Matthew Rodrigues | Cycling and Trails Advisory Committee |
| Judy Stephens-Wells | Compass Kitchener |
| Linda Terry | Compass Kitchener |
| Lori Trumper | Compass Kitchener |
| Brandon Van Dam | Downtown Action Advisory Committee |
| Fanny Villarte | Mayor's Advisory Council for Kitchener Seniors |
| Kari Williams | Compass Kitchener |

City Staff

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| Karen Cooper | Manager, Business and Strategic Planning, Office of the CAO |
| Kathryn Dever | Director, Strategy and Corporate Performance, Office of the CAO |
| Michele Kamphuis | Business Development and Conservation Strategist, INS |
| Linda Korabo | Executive Assistant to the CAO |
| Andrew Ramsaroop | Engagement and Program Manager - Housing Strategy, DSD |
| Melissa Ryan | Manager, Service Coordination and Improvement, INS |
| Corina Tasker | Internal Auditor, Office of the CAO |