

# **Compass Kitchener and All Advisory Committee Chairs and Vice-Chairs Meeting**

Summary of Workshop Results May 6, 2021

Tell us in one word how you are feeling today



# What are the highlights of the Strategic Plan to date?

## Great customer service initiatives

including portal and improved website were mentioned **10 times**.

## People-friendly transportation initiatives

including cycling grid, cycling and trails master plan, and pedestrian first streets were mentioned **4 times**.

Development of **Housing for All;**  
**Economic Development** including Make it  
Kitchener 2.0 were mentioned  
**7 times** each.

**Progress during pandemic** was mentioned  
**3 times**

**Caring Community initiatives** including  
CTS, Sanguen training, mental health  
strategy and anti-stigma training were  
mentioned **6 times**.

**Planning for Vibrancy** and **People First  
City** received **1 mention** each.

## What areas need more attention?

**People friendly transportation** including pedestrian safe streets were mentioned **13 times**.

**Affordable Housing** related actions were mentioned **12 times**.

**Urban Design** and **Accessibility** were mentioned **4 times** each

**Equity, Diversity and Inclusion** , **Anti-Stigma** including public education on addictions and **unmet milestones** were each mentioned **2 times**.

**Creative Economy** as well as **Connections** received **1 mention** each.

## Projects/issues identified as being of shared interest

### **Mayor's Advisory Council for Kitchener**

**Seniors:** Most of the areas. Pedestrian First streets, develop a vision for downtown, EDI strategy, multi-language support, customer service experience program, set and communicate service levels.

### **Downtown Action Advisory Committee:**

Downtown, economic development, tourism, arts and culture, general collaboration, bikeshare program, pedestrian first streets, EDI, customer satisfaction program.

**Compass Kitchener:** Age friendly lens, inclusionary zoning related to affordable housing, developing a vision for downtown, City owned property review, EDI strategy, Equitably distribute leisure facilities, customer experience program, promoting cross-collaboration and learning from each others work.

**Cycling and Trails:** People friendly transportation (all), snow clearing, safety and accessibility, downtown, urban design, climate action.

**Heritage Kitchener:** Heritage awareness/ resources, volunteers, neighbourhood awards, tourism/arts and culture EDI, complete streets, urban design, and climate action.

### **Economic Development Advisory**

**Committee:** [Would] take it back to the group for discussion. Downtown, tourism, arts and culture, economic development lens fits with a lot of other committee's work.

### **Environmental Advisory Committee:**

Sustainable urban forest strategy, cycling and trails, complete streets, sidewalk snow clearing, energy efficiency reserve fund, waste diversion strategy.

### **Grand River Accessibility Advisory**

**Committee:** Accessibility, cycling and trails, pedestrian first streets, sidewalk snow clearing, develop a vision for downtown, EDI strategy, protected bicycle network, complete streets, affordable housing, urban design manual - disability friendly lens.

# How would a citizen dashboard help you in assessing Strategic Plan Progress?

**Accessibility to Data** including being able to quickly and openly access data in real time was mentioned **9 times**.

**Personal knowledge and remaining informed** as well as being **Wary of over simplification** were mentioned **3 times** each.

**Visual clarity and being an easy to understand communication tool** was mentioned **6 times**.

**Accountability** was mentioned **2 times**.

**Granularity and Comparisons** as well as **Data driven decision making and feedback** were mentioned **4 times** each.

**Timeliness** received **1 mention**.

## All Advisory Committee Chairs and Vice-Chairs Meeting Meeting Attendees May 6, 2021

### Committee Chairs and Vice-Chairs and Compass Kitchener Members

Mark Bingeman	Economic Development Advisory Committee
Dawn Clelland	Grand River Accessibility Advisory Committee
Danielle Deveau	Economic Development Advisory Committee
Maggie Deveau	Mayor's Advisory Council for Kitchener Seniors
Jennifer Duschesne	Environmental Advisory Committee
Justin Gaudon	Environmental Advisory Committee
Lynn Gazzola	Compass Kitchener
Jean Haalboom	Heritage Kitchener
Sam Hossack	Heritage Kitchener
Vicci Jenkins	Cycling and Trails Advisory Committee
Courtney Kidd Chubb	Safe and Healthy Community Advisory Committee
Ruth Lavender	Compass Kitchener
Jeannette Makad	Downtown Action Advisory Committee
Alicia Monteith	Safe and Healthy Community Advisory Committee
Hosherdar Polad	Arts & Culture Advisory Committee
Brenda Robinson	Grand River Accessibility Advisory Committee
Matthew Rodrigues	Cycling and Trails Advisory Committee
Judy Stephens-Wells	Compass Kitchener
Linda Terry	Compass Kitchener
Lori Trumper	Compass Kitchener
Brandon Van Dam	Downtown Action Advisory Committee
Fanny Villarte	Mayor's Advisory Council for Kitchener Seniors
Kari Williams	Compass Kitchener

### City Staff

Karen Cooper	Manager, Business and Strategic Planning, Office of the CAO
Kathryn Dever	Director, Strategy and Corporate Performance, Office of the CAO
Michele Kamphuis	Business Development and Conservation Strategist, INS
Linda Korabo	Executive Assistant to the CAO
Andrew Ramsaroop	Engagement and Program Manager - Housing Strategy, DSD
Melissa Ryan	Manager, Service Coordination and Improvement, INS
Corina Tasker	Internal Auditor, Office of the CAO