

Appendix A: Summary of Council Input into the 2023-2026 Strategic Plan to Date

At the **March 2022 discussion** about the overall strategic planning approach, Council advised on two key items as important to include in preparing the strategic plan and related community engagement:

- **Include a focus on core City services:** An overview of services the City of Kitchener is responsible for was incorporated in online and in-person engagement tactics. Educational components have been included in each of the Engage page ideas boards to provide context for residents when they respond with their ideas. Context about the City's responsibilities was included as context for the Neighbourhood Conversations sessions. The 'We Are Kitchener' campaign launched in 2022 is continuing, with social media and physical banners and signage throughout the community building awareness of key City services in an engaging way.
- **Apply broad/open approaches and engage through different means:** A broad variety of online and in-person means were used to engage residents, with a focus on open-ended questions, exploratory discussions/exercises, use of new tools within the Engage online platform, and a staff street team doing pop-up engagements at more community locations and events than previous strategic planning cycles.

During the **May 2022 review** of the Environics survey results Council requested staff ensure the following through the next phases of community engagement:

- **Seek a broad range of voices and equity deserving groups:** Engagement reached a broader diversity of Kitchener residents, provided a variety of ways for people to participate in-person and online, maximized community connections to encourage participation from equity deserving groups; the current Resident Panel was selected to mirror the demographic diversity of Kitchener.
- **Learn more about satisfaction with City services, public engagement processes, sustainability, housing affordability and recreation programs:** These topics were all included as key topics in the engagement. Exploring willingness to pay more for services / satisfaction with value for tax dollars formed part of engagement later this year to support the 2023 Budget.

In the **August 2022** discussion on broad community engagement efforts underway, and key trends shaping Kitchener's future from a horizon scan summary as in put into future scenario development, Council noted the following:

- **Ensure focus on what the City can do or influence within its mandate:** Staff and Compass Kitchener continued to hear broad ideas and aspirations as wider community engagement concluded; staff will filter these to actions that the City can take to respond, including working closely with the Resident Panel to focus on the City's accountability.
- **Key trends impacting Kitchener include belonging, placemaking, sustainability, housing affordability, innovation, technology and institutional trust:** Staff incorporated these key trends into scenario development toward a proposed new 20-year Vision (which will be shared with Council in May), and the proposed strategic goal areas highlighted in this report.

In **January 2023**, the Compass Kitchener Advisory Committee provided Council their community priorities for the new Strategic Plan. While no direction was sought at that meeting, Council engaged with the committee Chair and Vice-chair to explore the priorities a bit more deeply, while noting the close alignment to what Council heard during the election campaign.